To Whom it may Concern,

I have had the opportunity to know Jenn Logan since my assignment to the center-wide Falls & Safe Patient Handling committee upon my arrival at AMC 3 years ago. I find her to be a strong leader. We have monthly meetings with the unit representatives to discuss strategies and best practices to reduce the rate of falls, reduce patient and staff injury. Utilizing LEAN daily management components, she created and implemented bedside report and hourly rounding, strategies supported in the literature. Jenn subsequently developed tools within Qualtrics to audit these strategies. She has collaborated in the planning, implementing and facilitation of an annual Falls/Safe Patient Handling event that has attendance of 1000 direct care staff. Smaller events were planned and implemented at the South Clinical Campus- an outpatient surgery site and another for Faculty Practice Clinics. Jenn has further collaborated with IT to develop a quick link "Falls/SPH toolbox". This toolkit provides easy access to staff for equipment, what to do after a fall as well as additional resources. Within the Soarian documentation system, she collaborated to develop a post-fall assessment. While analyzing the falls data, she further recognized the high number of repeat falls in the institution and developed an icon to designate patients with previous inpatient falls in Soarian.

Jenn Logan has been the Nurse Manager of the vascular surgery unit since 2009, which doubled in size in 2014. She is currently responsible for 2 vascular surgery units, where she is responsible for supervising the day-to-day work of the unit with over 100 employees. She established an enduring shared governance structure at the unit level with a vascular practice council with several sub-committees such as education, clinical, quality and celebration. She has worked to facilitate a team environment on the units. One activity, my favorite is the "gift bag", which occurs in December, each staff member has their name placed on a bag. All staff are then requested to provide a comment, affirmation, recognition to another staff members bag. The bags are then distributed with unit t-shirts during the holidays. Currently, she is completing work so that AMC will become the first nationally credentialed Comprehensive Vascular Center by the American College of Surgeons.

When the decision to eliminate the assistant nurse manager role occurred, the center-wide practice council suggested training was necessary for the charge nurse role. Jenn collaborated in the development of a program and has co-taught a 4-hour course to develop the skills of the charge nurses of the institution. This course is structured with pre-work online education, the course and precepted unit training.

Jenn has incredible time management skills managing her full-time position, while continuing her education full-time with clinical and family commitments. She has provided preceptorships to several students for their Leadership Practicums as well as maintaining membership in several professional organizations. Please contact me with any further questions for this qualified candidate.

Sincerely,

Kathleen AC Buono, DNS, RN, APRN

Nathleen Buono

Education Specialist Albany Medical Center