

To Whom It May Concern,

I am writing this letter to wholeheartedly endorse my friend and peer, Jennifer Logan. I have worked with Jennifer for 10 years on multiple education and quality improvement projects. In this capacity I have gotten the chance to know Jennifer as a diligent student of evidence-based practice, self-motivated and compassion-driven Nurse Manager, and natural born leader.

I worked most closely with Jennifer in the development of the Charge Nurse Essentials program. She was instrumental in gathering and coordinating a needs assessment from 2,500 nurses within the hospital, synthesizing the information, and creating engaging methods to teach important skills. In the tumultuous time when our institution was in the middle of Union negotiations, Jennifer was able to objectively communicate the big picture of nursing finance, patient flow, management of nurses at various skill levels as well as matching the competency of the nurse to the needs of the patient. She was also a key partner in teaching therapeutic communication and emotional intelligence. Jennifer's easy-going and down-to-earth demeanor enabled her to build rapport with nurses who were otherwise dissatisfied with the institution, and to encourage them to communicate their issues effectively with their own leadership. Additionally, she was able to impress these nurses with the need to develop leadership skills and take responsibility for the health of their own work environment.

Among Jennifer's key investments is the Falls Prevention program here at Albany Med, during which she drove the implementation of the Falls contract, the Hendrick II nursing assessment/scale, as well as multiple integrations in the plan of care and the electronic record. As a Nurse Manager, Jennifer's leadership style empowers her employees to advance their own knowledge and progress in their careers. She is clearly dedicated to continuous improvement.

Thank you for this opportunity to recommend Jennifer. I am honored to be able to write a letter of recommendation for such an excellent example of life-long learning and I am confident in her abilities to excel in whatever field she chooses.

Sincerely,

Rachael D. Gardner MS APRN-BC
Nurse Practitioner, Perioperative Services

Albany Med